



LAW ENFORCEMENT NAVIGATORS

WHAT WE ASSIST WITH



Substance Use Disorders



Mental Health Crisis



Social and/or Family Crisis



Juvenile Intervention



Court Advocacy



Missing Persons



Financial Insecurity



Traumatic Incidents



Senior Citizens



Survivor Advocacy



Crime Victims



Domestic Violence

WHAT WE DO

Law Enforcement Navigators (LEN) are a critical resource that support officers in resolving service-based calls by connecting individuals in crisis to immediate support, reducing repeat 911 calls, and allowing officers to remain focused on public-safety duties.

HOW TO MAKE A REFERRAL

✓ Close the call using disposition code [QRT](#). ✓ Verify phone numbers are updated in the report.

Closing a call with disposition [QRT](#) triggers an automated email the next morning to the Navigator Team for follow-up.

K170	Cassie Hensley	cassie.hensley@kentoncounty.org	859-653-4830
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K171	Jessica Green	jessica.green@kentoncounty.org	859-653-4844
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K172	Abby Fortney	abigail.fortney@kentoncounty.org	859-653-4869
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K173	Sam Daily	samantha.daily@kentoncounty.org	859-653-4839
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- Referrals may be made in person, by phone, or by email at Navigators@kentoncounty.org
- **Navigator-Initiated Cases:** Navigators proactively identify cases through CAD and KyOPS
- **External Referrals:** Community partners, government agencies, families, and individuals may request assistance or submit referrals via email